

**THE COVERAGE DEFINED BY THESE CONDITIONS IS OPTIONAL AND SUPPLEMENTARY AND MUST THEREFORE BE EXPRESSLY PURCHASED.**

**PLEASE CONSULT THE SPECIAL CONDITIONS OF YOUR POLICY IF YOU HAVE TAKEN OUT THIS COVER.**

## **GENERAL CONDITIONS FOR REPLACEMENT VEHICLE COVERAGE IN THE EVENT OF A BREAKDOWN**

### **1.- Insurance Terms**

#### **Insured**

The person declared as the Policyholder in the Special Conditions of the car insurance purchased, and the legitimate driver of the insured vehicle at the time of occurrence of the events included by this coverage.

In addition, the car insurance policy must be valid and the premium paid up to date, and the last receipt of the current annual period may be requested. The Insurer's Roadside Assistance coverage must be purchased in the policy.

#### **Insurance company**

Company that assumes coverage of the types set out in the Special Conditions, in this case, Línea Directa Aseguradora, S.A., Insurance and Reinsurance Company. (hereinafter the Insurer).

#### **Territorial scope**

The territorial scope for this type of replacement vehicle includes Spain.

#### **Vehicle**

The insured car, whose registration number is contained in the Special Conditions of the insurance policy taken out with the Insurer.

### **2.- Services**

The Replacement Vehicle in the event of a breakdown provides the following services to the Insurer's customers:

In the event that the insured vehicle is immobilized as a result of a breakdown of unforeseen origin that prevents it from moving, not derived from an accident or the transported goods and, it needs to be towed to the garage, The Insurer will provide the customer with a Group C replacement vehicle as a maximum for the duration of the vehicle repair, **with a maximum of seven days.**

Attention should therefore be paid to the classification and availability of car rental companies in the area in which the vehicle is to be rented.

As soon as it has evidence that the replacement vehicle cannot be provided for any reason, Línea Directa will inform the insured that, in such a case, it will receive direct compensation from Línea Directa **for an amount of € 30 per day, up to the maximum number of days covered for each cause of immobilization and up to the maximum limit of € 210, by bank transfer to the account that the policyholder has used to pay the premium.**

In order to obtain the service, it will be necessary that, following the request by the insured with replacement vehicle coverage in the event of a breakdown, the Insurer verifies the breakdown, determines the need to tow the vehicle to a garage for repair and confirms the immobilization of the vehicle with the garage for a minimum of 24 hours.

### 3.- Limitations

The services described cannot be combined with each other. The days corresponding to the vehicle rental in this coverage may not be added to those covered in article 11 c of the General Roadside Assistance Conditions, referring to the “Assistance to People in the event of breakdown, accident or theft of the vehicle”, which includes the Insurer providing a Group C rental vehicle with unlimited mileage for a maximum of 24 hours.

All the time periods refer to consecutive calendar days.

### 4.- Exclusions

The following are expressly excluded from this coverage:

- Any incidents caused by running out of fuel.
- Cases arising from having left the keys inside the car.
- Incidents derived from the loss, theft or breakage of keys.
- All cases that are not expressly listed in this coverage.
- Events occurring prior to the purchase of this insurance coverage.
- Events caused by fraud or bad faith of the insured.
- The cost of repairing the vehicle.
- Any liability for damages caused by the actions of the Insured regarding their vehicle.
- Any breakdowns that are a direct consequence of a partial or total loss or theft will be expressly excluded; furthermore, the breakdown must be considered to be fortuitous, which means that any type of maintenance is expressly excluded.

- Any incidents caused by an accident or impact of external origin, or caused by the goods transported, will not be considered as breakdowns.
- Assistance to a vehicle which is on roads which are impassable or to which access is unlawful or impossible.
- Mountain, sea or desert rescue.

### 5.- How to request replacement vehicle services in the event of a breakdown

To apply for any service in your replacement vehicle due to breakdown coverage, you must contact the Insurer through the following numbers:

Replacement vehicle in the event of a breakdown in English: 900120123

Replacement vehicle in the event of a breakdown in German: 900123013

You can contact us by telephone 24 hours a day, 365 days a year.

The Insurer will only pay for the cost of services requested from its Assistance Centre via the above telephone numbers, and which have been authorised by it.

### APPLICABLE GENERAL CONDITIONS

In addition to the specific clauses provided for the coverage of replacement vehicle due to breakdown contained in these conditions, articles in the General Conditions of the Policy referring to Extraordinary Risk Coverage, Enquiries and Complaints, Personal Data Protection and general exclusions are applicable, all of them being defined in the General Conditions of the Policy.

